

## PIERCE PEPIN COOPERATIVE SERVICES

### Automatic Payment Plan FAQs

#### How do you benefit?

- There are no checks to write—it saves you time and postage.
- You never have to worry about lost or misplaced statements—your payment will always be paid on time.
- Eliminate the possibility of late payment fees.
- Participation is FREE!

#### How do I sign up?

It's easy! Electric members can complete the [on-line authorization form](#) and click on the "Submit" button at the end of the form.

#### How long will it take before my bill is paid automatically?

In most cases your automatic payment withdrawal will be implemented immediately and will begin with the current bill.

#### How will my bills be paid?

PPCS will inform your financial institution of the amount due. For electric accounts, payment will be automatically withdrawn from the designated checking or savings account\* on or about the due date indicated on your bill (15<sup>th</sup>, 20<sup>th</sup> or 25<sup>th</sup>).

#### How will I know the amount of my bill and if it has been paid?

Each automatic payment will be clearly itemized on your monthly billing statement from PPCS and on your monthly statement from your financial institution.

#### What if I want to stop participating in the plan?

You may cancel participation in the Automatic Payment Plan at least two (2) business days prior to the due date. Simply contact PPCS at 715-273-4355, 1-800-924-2133 or [email](#).

#### What if I have questions?

Contact PPCS at 715-273-4355, 1-800-924-2133 or [email](#).