

# Understanding your electric bill

Your monthly energy bill includes important information to help you understand your energy use throughout the month. Questions about your account? Call 715-273-4355 or 800-924-2133.

**PIERCE PEPIN**  
COOPERATIVE SERVICES  
Live Better®  
A Touchstone Energy® Cooperative

W7725 US Hwy 10 PO Box 420 Ellsworth WI 54011  
Office Hours: Mon - Fri 8 a.m. to 4:30 p.m.  
715-273-4355 • 800-924-2133  
www.piercepepin.coop  
To Report A Power Outage (800) 927-5705

**CUSTOMER NAME** XXXXXXX X. XXXXX  
XXXX X. XXXXXX

Bill Date: 11/10/2025

Account Number: XXXXXXX

Budget Amount Due

## \$145.00

Credit Card will draft on November 26, 2025

▶ Late Payments: Subject to 3% finance charge.

*Happy Thanksgiving*  
Office Closed: Nov. 27 & 28  
We wish you a safe and joyous holiday with family and friends!  
Report Electrical Outages: SmartHub or 800-927-5705  
Report Internet Outages: 715-350-7033

**Your Energy Snapshot**  
Learn more at [www.piercepepin.coop](http://www.piercepepin.coop) or download the SmartHub app.

**Your Energy Breakdown**  
This month's energy use and average temperature compared to last month's and this month last year.

Kilowatt Hours

Category	Value
1 Year Ago	\$3.53/day (53°)
Last Month	\$4.19/day (68°)
This Month	\$3.97/day (48°)

Return this portion with your payment. Please do not staple or paperclip.

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W7725 US Hwy 10  
PO Box 420  
Ellsworth WI 54011

Change mailing address/phone number/email.  
Turn over for details.

4 411

Account Number: XXXXXXX  
Credit Card will draft on November 26, 2025

Pierce Pepin Cooperative Services  
PO Box 25350  
St Paul MN 55125-0350

XXXXXXXX X XXXXXX  
XXXX X XXXXXX  
XXXXX XXXXXXX XXXXX  
XXXXXXXX WI XXXXX

## On the front

- ### 1. Find what you need at first glance

The top section of your bill includes the total amount due and due date. Here you will also find contact information for PPCS.
- ### 2. Keep up with important info

Watch this area for important information such as office closures and PPCS programs.
- ### 3. Find important messages for your account

This area includes information specific to your account such as expiring credit cards on file and disconnect notices.
- ### 4. Compare energy use

Use the graph to view the previous 12 months of usage. See how the average outdoor temperatures affect the amount of energy you use each month.
- ### 5. Use your bill stub to make a payment

Return this portion with mailed in payments.

# Understanding your electric bill

You can take control and save. View and track your energy use each month.  
Check out convenient payment options and customer programs.

1.  
2.  
4.  
5.

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Account Number: XXXXXXXX  
Service Address: XXXXX XXXXX XXXXX

Service Description	Meter Number	Configuration	Usage Period	Start Reading	End Reading	Meter kWh	Meter Multiplier	Billed kWh
General Purpose	12937	Normal	10/05 - 11/04 (30 Days)	52722	53192	470	1	470

### Your Account Summary

Bill Date: 11/10/2025  
Service Period: 10/05 - 11/04 (30 Days)  
Service Description: Resident

Previous Balance	\$65.00
Payment Received - Thank You	-\$145.00
Balance Forward	-\$80.00
<b>Current Charges</b>	
Facility Charge 30 days @ 1.60	\$48.00
Energy Charge 470 kWh @ 0.123	\$57.81
Demand Charge	\$10.00
Power Cost Adjustment	\$7.64
<b>Total Electric Charges</b>	<b>\$123.45</b>
Load Ctrl Participant Credit	-\$5.00
Paperless Billing Credit	-\$1.00
Non-taxable Public Benefits Program	\$1.33
Operation Round Up	\$0.22
<b>Total Current Charges</b>	<b>\$119.00</b>
<b>Budget Amount Due</b>	<b>\$39.00</b>
<b>YTD Account Balance</b>	<b>\$39.00</b>

### Monthly Demand Factor

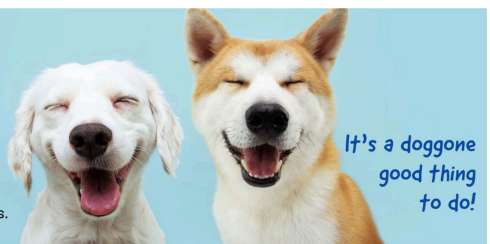
3.060 kW

Your monthly demand is a calculation of your PEAK energy usage during any given month. This demand is calculated from your energy use from 5 p.m. – 8 p.m., Monday through Friday, excluding holidays. When peak demand occurs during periods when overall energy use is high with our power supplier, PPCS rates are subject to increases. You can help keep rates stable by lowering your demand. Visit piercepepin.coop to learn more about what you can do to SHIFT for Savings and lower your energy use.

### Help us stay in touch ...

Update your mailing address, email address, and phone number(s) using SmartHub or call 800-924-2133.


Current information ensures we can reach you with important information, such as outages, construction notifications, and capital credit checks.







*It's a doggone good thing to do!*

### Other Ways to Pay Your Bill

Visit [www.piercepepin.coop](http://www.piercepepin.coop) to see all the ways you can pay your bill. Residential members can pay online, on our app or by phone using one of these major credit cards with **no convenience fee**:



-  **Online**  
Log into your account at [www.piercepepin.coop](http://www.piercepepin.coop).
-  **Phone**  
Call (855) 939-3842 to pay by phone.
-  **App**  
Pay your bill using the SmartHub app.
-  **In Person**  
Take a copy of your bill and pay by cash, check or money order at our office, located at W7725 US Hwy 10, Ellsworth WI 54011.

### Your Account Information

Is your account information up-to-date? Log into SmartHub to update your information or fill out the form below.

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Mailing Address

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Phone Number: xxx xxx xxxx

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Email Address:

## On the back

1. **Find account details** Here you will find detailed information about your account such as meter number and readings, number of days in billing cycle, and energy used (kilo-watt-hours).
2. **Quickly view current account information** Here you will find a summary of your account information, billing period, and account balance.
3. **Monthly demand factor** Know your demand for energy during peak periods. Reducing electric usage during peak periods can help keep your rates lower.
4. **Keep up with important info** Watch this area for important member notices, programs and service information.
5. **Other ways to pay and manage your account** Find out how to make real-time payments online, by phone or by using the SmartHub mobile app. Update your contact information. Always check to ensure we have a current phone number on file to reach you for outage notifications.