

# Battery Backup Power

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Many of today's advanced home phone services require backup battery power to continue functioning during a power outage. To avoid a disruption of home voice service during an outage – and to maintain the ability to connect to 911 emergency services – we at SwiftCurrent Connect offer you the option of purchasing backup power for your home phones.



**Contact us today for more information.**

866-307-5326 - [www.swiftcurrent.coop](http://www.swiftcurrent.coop) - [info@swiftcurrent.coop](mailto:info@swiftcurrent.coop)



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## **What Your Battery Can - and Can't - Do for You**

SwiftCurrent Connect's backup batteries allow you to continue to use your home voice services during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911. The only way to maintain the ability to use your phone is by using some form of backup power with a corded telephone. Our backup battery does not provide power to any services other than voice. Home security systems, medical monitoring devices, cordless phones and other equipment will not run on a home phone backup battery.

## **Purchase and Replacement Options**

If you are concerned about being able to contact 911 emergency services during a power outage, a backup battery may be a good option for you. You can purchase a backup battery directly through SwiftCurrent Connect at the Pierce Pepin Cooperative Services office. If you have any questions or simply want to purchase a backup battery through us, please call 866-307-5326. Battery backup options are available for 8-hour and 24-hour durations. Contact our office for availability and pricing. Both units may be picked up at our business office. If you do not feel comfortable installing your own battery, please call us to make an appointment, and we would be happy to assist you. However, please note that there may be a charge for this service.

Backup power duration for the 8-hour backup batteries is expected to last at least 8 hours on standby power. Backup power duration for the 24-hour backup batteries is expected to last at least 24 hours on standby power. Actual talk time on a fully charged backup battery may be less than number of hours of standby power.

## **Instructions for Proper Care and Use of Your Battery**

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure that it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life. Environmental factors such as temperature can shorten your battery's useful life. These batteries are rechargeable. They will not last forever and should be replaced when your device starts to make a loud beeping sound. That sound means that the battery is depleted and must be replaced. You should also periodically, as described in the instructions included with your battery, remove and test your battery to verify both the operation of the backup battery and its condition.